

Accredited training in behaviour support

Are you looking to improve
behaviour support strategies
and reduce restrictive
practices in your setting?

**Do you need to up-skill your
staff so they feel confident
and equipped with the latest
approaches to behaviour?**

We provide a whole range of flexible
training options in **de-escalation**
and behaviour support to reduce
incidents of disruption and help you
create a safe learning environment
for everyone to thrive.



What we can help you with

From State, Catholic and Independent schools to education settings that cater for children and young people with a disability, our training supports you and your staff teams with all aspects of behaviour so you can feel confident and competent in every situation.

With our training you will be able to:

- ✓ reduce conflict and crisis
- ✓ develop effective proactive responses
- ✓ minimise risk and restrictive practices
- ✓ implement and promote positive behaviour for learning
- ✓ build and restore positive relationships
- ✓ develop deeper trauma awareness
- ✓ provide effective personalised behaviour support to all your students including those with disabilities.

Our approach is underpinned by the core values of dignity, understanding and respect, and our training is culturally responsive.

Why choose Team Teach?

You first - We understand no two schools or settings are the same. Our experienced trainers deliver a whole range of accredited, evidence-based training with you and your needs at the centre.

We recommend a thorough needs analysis before all training and our team are always on hand to advise you and make sure you choose the right course to meet your particular needs.

Strong ethical foundations - Understanding that all behaviour is a form of communication is fundamental to our approach, which focuses 95% on understanding behaviour, de-escalation and diversion and 5% on physical intervention, only when risk assessed, as necessary.

Tried and trusted - We've been leading the way in behaviour support for over 30 years and we are the provider of choice for the Western Australia Department of Education, ACT Education Directorate, Catholic Education Western Australia, as well as many other State, Catholic and Independent schools across Australia & New Zealand.

With Team Teach training, your staff will have all the knowledge and skills they need to feel supported themselves and support their students in a way that is effective, safe and respectful.



We love the premise that physical intervention is such a small percentage of the course and that the main objective is to focus on strategies that we can use daily to have proactive rather than reactive behaviour support.

Top 3 benefits of this course would be the sharing of proactive behaviour support strategies, reflection on own practices and practical guidance in how to physically intervene if necessary.

Todd Ada, Service Manager, Camp Hill OSHC, Queensland



100,000 delegates trained each year, worldwide



Working in partnership with **10,000+** organisations



4000+ Team Teach Trainers worldwide

Make sure everyone is on the same page when it comes to behaviour support

To build a long-lasting positive culture around behaviour in your organisation, all your staff need to feel confident and well equipped with the latest approaches, to de-escalate challenging situations and manage distressed behaviours and conflicts safely and respectfully.

With our award-winning courses, you and your staff will be equipped with a toolkit of person-centred de-escalation and behaviour support strategies that you can call upon to support distressed individuals and respond to their behaviour in a way that is reasonable, proportionate, necessary and respectful.

We will help you:



Be ready and equipped to make complex decisions when supporting behaviours of concern, and confident in your approach to crisis intervention.



Develop an understanding of behaviour as communication and of the cause and function of emotions & behaviours of concern.



Expand your toolbox of behavioural supports to prevent unsafe or hazardous behaviours developing.



Maintain your personal safety through an understanding of body language, circles of danger, calm stances, and help scripts with full support for your risk and restraint reduction planning.



Promote and benefit from a values-based approach by implementing the Team Teach ethos of teamwork and focus on the best interests of the individuals concerned.



Understand the necessary legal framework, policies, paperwork, and guidance.



Ensure everyone is provided with a safe, healthy learning environment.

Training options available to meet your needs

Behaviour Support Training - Level One (1 day)

You'll learn a wide range of effective de-escalation strategies to implement in your setting. You'll also learn about the legal, policy and paperwork requirements relevant to your setting. You can also include a range of personal safety responses (if required by your setting), and the importance of listening and learning after difficult incidents.

Behaviour Support Training - Level Two (2 days)

In addition to the core elements covered on a Level One course you'll learn how to execute simple and safe physical interventions and personal safety techniques including guiding, escorting and holding-skills (restraint techniques) in standing, sitting and kneeling positions safely, appropriate for your service setting needs, which focus on maximum care, minimum force.

Behaviour Support Training Advanced Modules

Our advanced modules teach a range of risk reduction, and physical intervention strategies for responding to dangerous behaviour in high risk settings.

Core modules include:

- ✓ Values
- ✓ The Legal Framework
- ✓ Understanding Behaviour
- ✓ All Behaviour is Communication
- ✓ Circles of Influence
- ✓ Conflict Spiral
- ✓ Planning & Risk Assessment
- ✓ De-escalation and De-fusion
- ✓ Verbal & Non-Verbal Communication
- ✓ Repair, Reflection and Review

Flexible course delivery:

You can choose from in-person, online or blended learning options. We can come to your organisation for bespoke training just for you or you can join a “public” course for multiple schools/settings at many different locations across Australia and New Zealand.

We're always available to advise you on the best course and delivery method to meet your specific requirements.

Become a Team Teach Trainer for your setting

In addition to our behaviour support courses, with our Train the Trainer 5 day programmes you can become a fully trained Team Teach trainer with an in-depth understanding of behaviour support. You'll then be able to deliver Team Teach training to colleagues within your organisation.

Having your own in-house Team Teach trainer offers you the flexibility to choose when, where and who you deliver your training to throughout the year and it is also a cost-effective option for your organisation.

“ 95% of the Team Teach training and the Team Teach courses is not about physical intervention at all, it's all about those de-escalation techniques.

If there were other schools considering investing in Team Teach trainers, I would be telling them not to hesitate because it allows their staff to be competent and confident to positively manage behaviour within their school.

Kieron Scott, Designated Safeguarding Lead and Academy Director, Paignton Academy

97%

of our recent course attendees evaluated their training as **excellent** or **very good!***

“ I would recommend this course to others as it will assist them during crisis, help them to recognise escalating behaviours, triggers, train them on how to interact, scripts, universal language, safety, legislation and responsibilities.

Nicole Coady, Special Education Teacher, WA

“ Team Teach is a highly effective, professional course. Through well delivered sessions, our staff were able to discover key steps in supporting our students that will help them to remain calm. We have seen a positive impact on the way our staff not only monitor situations of crisis, but how they work on building strategies to prevent this stage.

Tim Hilton, Deputy Principal, Warringa Park school, VIC

*According to feedback collated between October and December 2022 from 210 course delegates.

The team



Our experienced team of trainers and consultants support organisations all over Australia and New Zealand. They consider the needs of your setting and the common challenges you encounter to deliver practical solutions that lead to real change.

Here's a little about two members of our team:



Karen Gamblin

Regional Account Manager for Team Teach Australia & New Zealand.

Karen has a wealth of experience in teaching, recruitment, training, and consultation, and has worked in the UK, South Africa, and Australia. She's worked in all levels of the education system, from Early Childhood to Primary School, and is passionate about making the individuals in our care feel welcome, safe, and respected.

Karen helps schools and care settings across Australia and New Zealand find the right training solutions to create a shared understanding around behaviour. She's helping organisations develop a consistent approach towards behaviour that benefits everyone.



Nick Burnett

Managing Director, Team Teach Australia & New Zealand, International Director of Coaching for Team Teach Global

Nick has over 30 years of experience in mainstream and special schools as a teacher, senior leader, and school principal, in both day and residential settings.

He is also an author, accredited Restorative Practice facilitator, and leadership coach. He has also written many publications about reducing risk and restraint, leadership, and positive approaches to behaviour support.

Nick now supports and develops Team Teach trainers to equip them with the attitudes, skills, and knowledge for successful coaching. He advocates a whole-setting holistic approach to behaviour and continues to work with teams across a wide range of education and care settings.

**Find out about behaviour support training
for you and your staff teams today!**

**To discuss your particular training requirements and
see how we can help you, please contact us any time:**



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