



Brick wall thinking

- Boundaries and rules should be exactly the same for everyone
- There should be equality for everyone *despite* their unique needs
- As professionals we are telling you
- Zero tolerance reaction to behaviour

VS



Rubber band thinking

- Boundaries are a rubber band around us that we can flex and grow within as individuals
- There should be equity for everyone *because* of their unique needs
- As professionals, we are with you
- Person-centred support to respond to behaviour